ZAID SHABAN MOHAMMAD SHABAN

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Full-Stack Developer with experience delivering end-to-end web applications across Angular/.NET and modern JS stacks, with recent focus on integrating LLM-powered features (Claude API tool-use, agentic workflows) into production systems. Proven ability to design scalable, secure, high-performing software and to centralize shared logic across multi-solution codebases. Comfortable owning a feature from architecture through production hardening.

PROFESSIONAL EXPERIENCE

Software Developer — Web and Integration *Jan 2023 – Present*

INCUBE — Amman, Jordan

- Centralized a login/authentication flow duplicated across 5 solutions into a single shared class library (DLL) with a feature-flag architecture, so a capability built for one solution (e.g. OTP) can be enabled for another via a config flag instead of a new development task — eliminating repeated implementation across the codebase.
- Built an AI sales assistant using the Claude API with tool-use (12 tools, function calling): natural-language order creation with a confirm-before-write safety gate, plus a sales-insights mode giving reps real-time, data-driven visibility into active/inactive customers, basket metrics, and outstanding balances — replacing manual report-building.
- Built the configuration screens for a sales forecasting feature (week-weight and season-definition setup) that replaced guesswork-based planning, feeding automated load-request generation for delivery routes.
- Migrated a 7-year-old enterprise solution from TFS to GitLab, preserving complete commit history across the full migration.
- Designed a 7-job, 5-stage GitLab CI/CD pipeline (build, test, image, deploy, smoke test) using DAG dependencies, layer caching, and merge-request gating.
- Re-engineered a legacy stateful application for horizontal scaling to 3 replicas — moved ASP.NET DataProtection keys into SQL Server via a custom IXmlRepository, implemented database-backed leader election for a background job, and provisioned persistent storage for user uploads.
- Led the upgrade of a large-scale Angular application (39 NgModules, 35 routing modules, 36 feature modules across 23 business areas, on an 11-project .NET solution) to the latest Angular version, resolving major dependency, refactoring, and compatibility challenges.

Freelance Projects *Ongoing / Part-Time*

Personal Portfolio — zaidshaban.netlify.app

- Built and shipped a WebGL-based interactive portfolio site as a hands-on way to learn 3D-on-the-web techniques, deployed on Netlify.

E-commerce Web App — bazlamitforframes.com

Tech Stack: Next.js, Tailwind CSS, Prisma, Zod, Auth.js, Vercel

- Developed a modern e-commerce application with server-side rendering and dynamic routing using Next.js.
- Implemented responsive UI components with Tailwind CSS; used Prisma ORM and Zod for data access and validation.
- Integrated Auth.js for secure authentication and built a payment system with Stripe and PayPal.
- Deployed on Vercel for fast global delivery and seamless CI/CD.

WordPress Site Optimization & UI Enhancement — konnektedstudios.com

- Optimized WordPress (Elementor) site performance and designed several custom screens to improve UI/UX.

TECHNICAL EXPERIENCE

Languages & Frameworks: React.js, Next.js, Angular, JavaScript, TypeScript, HTML5, CSS3, C#, .NET Framework/Core, Node.js
AI / LLM Integration: Claude API (tool-use / function calling, agentic loops), prompt engineering, Claude Code (MCP servers, CLAUDE.md project configuration)
DevOps: GitLab CI/CD, Docker, Kubernetes (Helm), Nexus, git-tfs
Data: SQL Server (SSMS), PostgreSQL, MongoDB, database design and optimization
Other: RESTful APIs, WebGL, Tailwind CSS, Responsive Design, Git

SKILLS

Full-Stack Web Development • AI/LLM Feature Integration • CI/CD & Containerization • Version Control (Git) • Debugging & Troubleshooting • Unit Testing • Performance Optimization • Technical Documentation

EDUCATION

Bachelor's Degree, Management Information Systems, School of Business *Sept 2018 – Sept 2022*

University of Jordan, Amman - JO